



COUNTRY POOL MANAGERS

2024 FORSTER CONFERENCE AGENDA

Club Forster

Strand St NSW 2428

WEDNESDAY 15th May, 2024

07:00am – 8:15am

Registration Club Forster

8:30am -11:30am

Current Best Practices in Aquatic Facility Management.

Michelle Nolland Executive Director - Larcan

**Adrian Schruhm Commercial Projects Manager - Fluidra
Commercial Australia**

**Lee Salisbury - Trainer The Institute of Research and
Learning**

Nigel Benton – Publisher Australian Leisure

Delegates & Trades Networking Afternoon

12.00pm

Golf at Tuncurry Golf Club

1.00pm

Bowls Forster Bowling Club

THURSDAY 16th May, 2024

7:45am – 8:15am

Tea and coffee

8:30am – 8:45am

Official Opening - **TBA**

8:45am – 9:30am

Aqua Access – Craig Slattery & Kim Old
Aquatics and Accessibility – Real Life Story

9:30am – 10:15am

Matt Baxter - Trisley
How to Measure Water Loss & Identify the Problem

10:15am – 11:00am

TRADE DISPLAYS - MORNING TEA

11:00am – 11.45am	Marco Blanco - ARI Overview of Challenges & Opportunities Facing the Industry
11.45am – 12:30pm	NSW Ambulance - A/ Inspector Manning Duty Operations Manager Clinical Operations / North Coast How to Cope with Tramua
12:30pm – 1:45pm	<u>LUNCH - TRADE DISPLAYS</u>
1:45pm – 2:30pm	Melinda Gibson Client Relationship Manager Active Super Changes to Superannuation
2:30pm – 3:00pm	Tim Batt - TBWS BECSys Live! Simple & Secure Online Access to Benefit Pool Operators
3:00pm – 4:00pm	Open Forum How do you deal with patrons swearing and threats towards staff? Have you experienced Bullying & Harassment
4:00pm	<u>TRADE DISPLAYS</u>
6:00pm	Pre-Dinner Drinks <i>Club Forster</i>
7:00pm	Dinner and Sponsors Presentation
	Conference Close

Proudly Supported by:

